

QUALITY POLICY

Slangspecialisten AB works to provide the market with industrial hoses, couplings and special and customised solutions and we see active quality work and continuous improvements as a matter of course in our daily operations. The following values shall characterise our organisation and our quality work:

Discipline

We will work in a disciplined and responsible manner from order to delivery, enabling us to offer the right products, fast delivery and good service.

Trust and confidence

We shall earn and gain the customer's trust by observing and complying with internal and external requirements, applicable legislation and other binding requirements. We shall be an attractive partner who puts the customer's needs and wishes at the centre.

Respect

We shall be a workplace where respect for each other prevails, which ensures a good working climate.

Pride of place

Our staff must be highly skilled in their work and the equipment used must have good technical and environmental performance. We shall cooperate with subcontractors who fulfil our high quality requirements and who contribute to our competitive offer.

Clarity

We must have clear and good communication with our customers to create long-term business relationships. We must maintain a high level of availability for our customers and handle any deviations and complaints in a way that prevents problems and ensures customer satisfaction.