

Patient Experience Resource Guide

1. New York State Office of Temporary and Disability Assistance (OTDA)

- Provides assistance with housing, rent, utilities, and other social services.
- Website: https://otda.ny.gov/

2. NYC Department of Homeless Services (DHS)

- Provides emergency housing assistance, shelter, and transitional housing resources.
- Website: https://www.nyc.gov/html/dhs/html/home/home.shtml

3. New York State Temporary Assistance Program

- Helps low-income individuals and families meet basic needs for food, clothing, shelter, and utilities.
- Website: https://otda.ny.gov/programs/temporary-assistance/

4. One Stop Shop for Financial Assistance: FindHelp.org

- Connects New Yorkers with free or reduced-cost services for food, financial help, utilities, medical care, housing, and more.
- Website: https://www.findhelp.org/

5. The Emergency Food Assistance Program (TEFAP)

- Provides food assistance for eligible New York residents, helping with groceries and nutrition.
- Website: https://otda.ny.gov/programs/emergency-food-assistance/

6. Low-Income Energy Assistance Program (LIHEAP)

- Offers help with paying heating bills and preventing utility shutoffs for eligible lowincome households.
- Website: https://otda.ny.gov/programs/heap/

7. God's Love We Deliver

 Provides medically tailored meals at no cost to individuals living with serious illnesses in New York City.

OB Brooklyn Health

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• Website: https://www.glwd.org/

8. United Way of New York City

- Offers programs and resources for emergency financial support, childcare, housing assistance, and health services.
- Website: https://www.uwnyc.org/

9. City Harvest

- Provides food support and grocery programs to those in need, including low-income patients.
- Website: https://www.cityharvest.org/

10. The Legal Aid Society

- Offers free legal help with issues such as eviction prevention, public benefits, consumer rights, and other social determinants of health.
- Website: https://www.legal-aid.org/

11. New York City Housing Authority (NYCHA)

- Provides affordable housing to low-income families, seniors, and individuals with disabilities in New York City.
- Website: https://www.nyc.gov/site/nycha/index.page

12. Metropolitan Council on Housing

- Offers housing advocacy and assistance, including help with rent arrears, eviction defense, and housing stabilization.
- Website: https://www.metcouncilonhousing.org/

13. New York State's Home Energy Assistance Program (HEAP)

- Provides assistance to eligible households to help pay heating bills and avoid utility shutoff during winter.
- Website: https://otda.ny.gov/programs/heap/

14. Project Renewal



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- Provides a variety of services for homeless individuals, including housing, employment, and health services.
- Website: https://www.projectrenewal.org/