



This is to certify that

**Akash Mahantesh Bhate**

Participated In

**Cognitive Customer Insights with Watson AI:  
Leveraging AI for Enhanced Customer Engagement**

Issued by  
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A handwritten signature in black ink, appearing to read 'Jagadisha Bhat'.

**Jagadisha Bhat**

Country Manager - IBM Technology Expert Labs, ISA  
IBM India Pvt Ltd

**April 14, 2025**